

FREQUENTLY ASKED QUESTIONS

A Des Moines Parks and Recreation and Des Moines Public School Partnership

Frequently Asked Questions – Program Enrollment

- 1. Who is eligible for the program?**
 - Only Des Moines Public Schools students who qualify for Free/Reduced Fees based on their household income.
- 2. How do I gain access to the program?**
 - Eligible participants will have the ability to opt-in through the Des Moines Public Schools website during the registration period or by going through the Des Moines Public Schools Activity website: <https://activities.dmschools.org/youth-programs/parks-rec-scholarship-opt-in/>.
 - This will activate communication on how to then register through Des Moines Parks and Recreation.
- 3. Who do I contact for additional information?**
 - For information about the Free/Reduced Fees contact Sharon Fuller with Des Moines Public Schools by emailing sharon.fuller@dmschools.org or calling (515) 242-8175.
 - For information about activity registration visit Des Moines Parks and Recreation at dmparks.org.
- 4. What if my child is no longer eligible for free or reduced fees?**
 - All accounts reset annually. Participants must opt-in each school year.
 - If no longer eligible, the Greater Des Moines Recreational Activity Scholarship Program (GRASP) is an additional scholarship program supported by IMPACT Community Action. Contact **(515) 518-4770**.
- 5. When does Youth Recreational Scholarship eligibility expire?**
 - All accounts reset on August 15 the following year. Participants must opt-in each school year.

Frequently Asked Questions – Activity Registration

- 1. What are the discounted fees through Des Moines Parks and Recreation?**
 - Group Swim lessons (excludes private lessons) - \$5 per qualified participant
 - Kindergarten, Youth and Middle School sports - \$5 per qualified participant
 - Sports – Basketball, Flag Football, Volleyball, Soccer, Baseball/Tee Ball/Kickball, Rugby
 - 2. Is there a limit to how many activities I can sign up for?**
 - No. Anyone eligible can access the scholarship for any registration or activity included in the program.
 - 3. How do I register for activities?**
 - Visit [Des Moines Parks and Recreation Catalog](#).
 - a. Create an account through the CivicRec registration system:
 - i. Enter a valid email address.
 - ii. Account must be created by the student's parent/guardian. Once created the same account will be used from year to year.
- NOTE: Only the active student will be eligible for any discounts
- iii. Activate scholarship through the Des Moines Parks and Recreation Administration Office by contacting **(515) 237-1386**.
- If you have an existing account and have chosen to opt-in to the program, simply contact the Des Moines Parks and Recreation Administration Office, Monday –

Friday, 8 a.m. - 5 p.m. to activate these discounts. It can take several weeks for the scholarship to get applied.

4. **What if I already have an account through Des Moines Parks and Recreation?**

- Contact the Des Moines Parks and Recreation Administration Office to have scholarship information added to your account. This process can take several weeks to get added. Once completed you will be able to register online using the discounts.

5. **What if I register for a program then opt-in for the scholarship program?**

- Once registration is complete, **no refunds** will be given. The scholarship will be activated and available for any future registrations.

6. **What if I am already enrolled in GRASP?**

- GRASP includes these discounts for youth sports and group swim lessons.
- All GRASP discounts apply through September 30 of the following year.

**Residents are welcome to participate in both programs.*